

RULES OF PROCEDURE YELLOH VILLAGE LES SIRENES

I – ADMISSION CONDITIONS:

To be allowed to enter, to settle in and to stay on a campsite, permission must have been granted by the manager or his/her representative. This one is responsible for the standard and orderly state of the campsite and for applying the present regulations. Staying at the campsite implies acceptance of the provisions of the regulations herein, and agreement to comply with them. No one can take up residence.

II – POLICE FORMALITIES:

Anyone wishing to stay at the campsite for at least one night must first go to the reception with an identity document and complete the following formalities. In accordance with Article R. 611-35 of the Code of Entry and Stay of Aliens and Asylum, the Manager is required to do complete and sign the guest of foreign nationality, upon arrival, a police personal sheet. It must be mentioned including : name and surname, date and place of birth, nationality and habitual residence. Children under 15 years may be included in the record of a parent. **Minors not accompanied by their legal representatives will not be admitted.**

III – INSTALLATION:

Accommodation outdoors and related equipment must be installed in the location specified in accordance with the instructions given by the manager or his representative.

Storage : Unoccupied installation may only be left on the campsite after consent has been obtained from the management and only in the place indicated. The management is not responsible for the equipment left in the absence of the camper. A charge, the amount of which is displayed at reception, will be payable for storage.

IV – RECEPTION:

The reception office is open at the times indicated in the information material sent to customers and at the campsite entrance. All information concerning the services available on the campsite, possibilities of shopping, sports facilities, tourist spots in the surrounding area and various useful addresses shall be provided at reception.

A system for collecting and handling complaints is available to customers.

V - DISPLAY:

These rules are posted at the entrance of the campground or reception. It is given to each customer who requests it. For campgrounds classified, classification category with the mention «tourism» or «leisure» and the number of each is displayed. The prices of various services are provided to customers in the conditions fixed by order of the Minister of Consumer and searchable to home.

VI-CONDITIONS OF DEPARTURE:

Departure must be before 10 a.m. for mobile homes and 12 p.m. for pitches. In the event of departure before reception opening time, customers must ensure that their stay has been paid, the day before.

VII - NOISE SILENCE:

Customers are advised to avoid any noise that might disturb their neighbors. The sound equipment must be adjusted accordingly. Car doors and chests should be as unobtrusive as possible. Dogs and other pets should never be left in freedom. They should not be left to the campground, even locked in the absence of their masters, who are legally responsible. The Manager provides the tranquility of its customers mentioning hours, during which silence must be total. (Between 11:00 pm and 7 am).

VIII - VISITORS:

After being authorized by the manager or his representative, visitors can be admitted into the campground under the responsibility of the campers who receive them after been presented. The use of the services and facilities of the campsites, if authorized, may be subject to a charge according to a tariff which must be displayed at the entrance to the campsite and at the reception desk. Visitors' cars are not allowed in the campground. All visitors must be accompanied by the holidaymaker when they arrive at reception.

IX - TRAFFIC AND PARKING:

At the campsite, vehicles are limited at a speed of 10 km/h. Traffic is allowed from 7am to 11.00 p.m. Only vehicles belonging to campers staying on the campsite may be driven on the site – one car per emplacement is allowed (or with condition, for one more). Parking is strictly prohibited on neighboring pitches and should not further impede traffic or prevent the installation of newcomers.

X – MAINTENANCE AND APPEARANCE OF INSTALLATIONS:

Throwing waste water on the ground or in the gutter is forbidden. Clients must empty their waste water in the installations provided for this purpose. Household waste, any other waste, and all paper must be deposited in the rubbish bins area. Each person shall refrain from any action, which may be detrimental to the cleanliness, the hygiene or the overall appearance of the campsite and its facilities, particularly the sanitary installations. Children must be accompanied by an adult and may not play inside or around the sanitary bloc. Washing is strictly forbidden other than in the sinks provided. If necessary, the drying is allowed until 10 near the equipment, provided that it is very quiet and does not disturb the neighbors. It should never be done using the trees. Clients may not drive screws into the trees, cut any branches or plants anything themselves. Plantations and flowers must be respected. It is forbidden for campers to plant nails into the trees, to cut branches, to do plantations, to harvest the flowers. It is not allowed to define the location of a facility by personal means or digging. Any repair or damage to the vegetation, to fences, to land or to camp facilities will be the responsibility of the author. The pitch which has been used during the stay will be left in the state wherein the camper found at his entry into the premises.

XI – SAFETY:

A) Fire : Open fires (wood...) are strictly forbidden. Stoves must be kept in good working order and must not be used in dangerous conditions. In the event of a fire, inform the management immediately. Extinguishers may be used if need be. A first aid kit is available at reception.

B) Theft : The management shall be responsible for objects left at the office and shall be responsible for the general surveillance of the campsite. The camper shall remain responsible for his own plot and should inform the manager of the presence of any suspicious person. Customers are invited to take the usual precautions to safeguard their equipment.

XII – GAMES:

No violent games (or games) could be organized near the installation. Common areas may not be used for physical games. Children must always be supervised by their parents.

XIII – BREACH OF THE REGULATIONS :

If a resident disturbs the holiday of other users or fails to comply with the provisions of the present regulations, the manager or his/her representative may orally or in writing if he considers it necessary, give the latter formal notice to stop the disturbance. In the event of a serious or repeated breach of the regulations and after notice to comply given by the manager, the contract may be terminated. No refund will be made. The manager will be able to evict any camper for a breach of regulations and may contact the police if necessary.

SPECIAL CONDITIONS:

A) Specifications : For security reasons, a campsite wristband is provided to each customer on arrival, and must be worn throughout stay. If the wristband is not worn, the access to the campsite and its facilities may be refused. The maximum number of persons permitted on a site is 6 (unless waived). We are not responsible for your children. Parents must remain on the campsite. Only gas barbecues are allowed.

Animals are allowed in the campsite under condition (1 animal per pitch allowed in certain types of accommodation). The 1st and 2nd categories are not accepted, and the others must be registered with their passport and vaccination card (kept on a leash). Owners must pay fees for them.

If there is a possibility of the second vehicle, registration and payment of the fee must be made at reception. The barrier card entrusted in arrival (deposit) must be returned on departure.

It is forbidden to recharge the car using the cottage or pitch electrical connection.

B) Swimming pool : Only people staying at the campsite, wearing the bracelet provided by the campsite, are allowed to enter the swimming pool. Children under 7 years of age must be accompanied by their parents. Any breach of these rules will be immediately sanctioned. These rules are displayed at the entrance to the pools. A sign at the entrance to the pool indicates the opening hours. **For reasons of hygiene and safety, only one-piece or two-piece swimming costumes, swimming trunks and boxer shorts are allowed in the pool.** Food, cigarettes, balls, large buoys and glass objects are not allowed in the pool area. It is forbidden to run on the terraces. The instructions for the slides must be respected. Anyone who does not comply with these rules will be expelled from the pool immediately.